

Performance Measurement and Performance Comparison in Politics and Administration: Concepts and Practice

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Abstract

Linking up with the New Public Management debate as well as with “classic” concepts of evaluation research the volume gives an overview on approaches of performance measurement and performance comparison in the Public Sectors of Germany, Great Britain, Sweden, Norway, Austria and Italy. It contains contributions of researchers, administrative practitioners and consultants aiming at discussing conceptual and practical problems of elaborating and implementing performance indicators in different policy fields. The book also aspires to assess to what extent performance measurement systems have actually been implemented and applied at different levels of Government (local and state level). In a number of “practice reports” experiences and effects of performance measurement are illustrated drawing on examples of local and state administration. Finally a perspective is outlined how to further develop performance measurement systems and to improve current reform strategies.